The Department of Public Safety is dedicated to providing a service, safe, and secure oriented educational environment for Bakersfield College, Weill Institute, the Delano Timmins Campus, and the Southwest Campus. The department enforces College regulations, works vigorously to reduce crime on campus through patrols, resources, and education. The Department of Public Safety also provides emergency response and services for injured and ill, traffic and parking supervision, fire prevention, free educational services such as Rape Aggression Defense (RAD), First Id/CPR/AED training along with other services, including a 24/7 escort service. The department investigates crimes and incidents that occur on the college campus and refers the incidents out to local agencies when needed and or sees the incidents through the administrative process of the student code of conduct. The department works closely with Human Resources to investigate Title IX and Violence Against Women’s Act (VAWA) violations.

Currently, Public Safety provides security for the Panorama campus, Delano Timmins Campus, Weill Institute Campus and the Southwest Campus with the Panorama Campus conducting security operations on a 24/7 365 day basis.

Public Safety utilizes vehicle, bicycle, T-3, and foot patrols to conduct security checks throughout the campuses.

There are currently four programs within the department to serve the campus community. These programs cover the wide ranging service provided by the department.

1. Administrative
2. DSPS Cart service
3. Parking Enforcement
4. Cadet program

Accomplishments:

The T3 patrol units have worked out very well. We are on year two of the grant. This next fiscal year I will be asking for two new T3’s through a grant process and donate two to our sister colleges after the three year grant cycle has ended.

Officers have established a great patrol function with the T3’s and we will continue to enhance that to the benefit to the community.

I have submitted paperwork to obtain a new “Green” vehicle for our fleet to replace a vehicle that will be transferred to the District Office. We should be receiving the new vehicle sometime this coming summer. Cost savings for this replacement vehicle will be $20,000.
The active shooter training is ongoing and will continue to do so. I have recently established a training partnership with the Bakersfield Police, Kern County Sheriff, Cal State Police, Kern High School Police, Parole, Probation and Bakersfield City Fire Department to conduct live active shooter training scenarios both on campus and at off campus sites to better coordinate our response to an active shooter event locally or here on campus. This will be an ongoing partnership and training for Officers within the department.

Although the golf cart/utility vehicle policy and procedures I developed and submitted for approval was not acted upon, I plan on resubmitting this year for approval. I feel it is necessary to provide this training to any staff and student workers who use these type of vehicles on campus to receive this training.

We are conducting ongoing training at new student orientations regarding the Clery Act, Title XI and services that Public safety offers to the college community.

RAD training was implemented last semester and the participants responded very well to the training. We will be increasing the offering of this important self-defense class for women this semester.

We were able to identify methods and operations of a vehicle and bicycle theft ring and make arrests in both areas. These arrests directly lead to solving numerous unsolved cases for the local law enforce community and the intact recovery of a BC student’s vehicle.

I created a Safety on Campus brochure that was distributed throughout the district for students and staff to reference. This was a comprehensive safety brochure that also included listings for community assistance in all areas that the KCCD serves.

Four officers completed instructor certification for First Aid/CPR/AED. We now offer free training for the campus community.

**Goals**

I want to assist in the development of a Clery Act and Title XI website for the college. This would be a place to where anyone working or attending our campus to go to for information about both important laws.

I want to fill one 40 hr. Officer Position and one 40 hr. Sr. Officer position that were added to our department. This will not only assist in additional Officers providing safety and security for the campus community but it will also directly impact the overtime I have been experiencing over this past year.

I would like to hire a Department Assistant III position to assist with front office duties to allow the Executive Secretary to assist me with special projects. Our front office is extremely busy with phone calls, walk in counter traffic, dispatching Officers, parking enforcement officers and
cart drivers for the DSPS service that we provide. This does not take into account for general office work that is required to maintain the operations of the department.

I would like to hire a Department Assistant I position 19 hr. to work the evening shift. This will allow me to keep our office open for our evening students who cannot get to the campus in time to conduct business.

Review and update the Emergency Response Procedures for the campus.

I will be updating the Department of Public Safety Policy and Procedures Manual for the department. This was a goal last year that I did not complete. It will be completed this year.

I will also be completing this year the development of a monthly report to my supervisor. The report will contain relevant information regarding the department. This was another goal that I did not complete last year.

I am working towards purchasing new parking permit machines for the student parking lots. When they are installed I would like for them to be hardwired. Currently, they run off battery power and solar which fail to maintain a charge due to the high volume of traffic.

I would like to install a pay for space parking system for the current 45 minute parking on campus. This would charge .25 cents per 15 minutes with a cap of 4 hrs. These areas are supposed to be reserved for guests but students take up 95% of this parking.

I would like to purchase two new patrol vehicles to replace the aging fleet we currently have.

I would like to increase the cadet program from the current 10 positions to 20 positions. This will assist us with evening escorts and also provide the officers with additional eyes and ears. The cadets can radio in any concerns they see and the officers can respond to control the situation.

Below is a list of services we provided over the past six months:

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calls into office</td>
<td>5093</td>
</tr>
<tr>
<td>Walk-in Traffic</td>
<td>5448</td>
</tr>
<tr>
<td>DSPS Cart Rides</td>
<td>1373</td>
</tr>
<tr>
<td>Officer Calls for Service</td>
<td>1653</td>
</tr>
<tr>
<td>Background Checks other Agencies</td>
<td></td>
</tr>
</tbody>
</table>

A survey was completed regarding the department’s overall performance. The survey was sent out to all students, staff, and faculty with 1039 people responding. Below are the results.
Q4 How did you feel about your interaction with the Chief of Public Safety? 91.35% of survey takers responded positively.

Q5 How do you feel about your interaction with Public Safety Office Staff and Student Workers? 90.27% of survey takers responded positively.

Q6 How did you feel about the length of wait time for in-person help? 88.11% of survey takers responded positively.

Q7 How did you feel about the helpfulness of verbal information? 90.33% of survey takers responded positively.

Q8 How did you feel about the helpfulness of written information? 93.55% of survey takers responded positively.

Q9 How did you feel about the officer's response time? 90.5% of survey takers responded positively.

Q10 How did you feel about the officer's courteousness? 93.56% of survey takers responded positively.

Q11 How did you feel about the officer's knowledge? 93.66% of survey takers responded positively.

Q12 How did you feel about the officer's communication skills? 93.17% of survey takers responded positively.

Q13 How did you feel about the services the officer provided? 93.65% of survey takers responded positively.

Q14 How did you feel about the overall competence of the officer? 94.15% of survey takers responded positively.
Q15 How do you feel about the department's overall performance? 90.84% of survey takers responded positively.

Q16 How do you feel about our crime prevention efforts, such as the Free Rape Aggression Defense or Active Shooter Response trainings? 95.65% of survey takers responded positively.

Q17 How do you feel about the transparency and timeliness of communicating potential dangers to the college community? 93.78% of survey takers responded positively.

Q18 How do you feel about our enforcement of laws and college/district policies? 90.19% of survey takers responded positively.

Q19 How would you describe your feelings of safety on campus? 85.93% of survey takers responded positively.