Jenny Frank, Manager of Veteran Services and Programs
2019-20 Accomplishments

- Provided 33 peer-to-peer mentor sessions to BC students using 6 VA Work-Study employees.
- Increased collaboration with CSU Bakersfield through 4 workshops from January to March supporting 12 students.
- Hosted community partners to regularly provide benefits information and assistance to students. Organizations listed provided 16 workshops from the months of February to March.
  - Wounded Heroes Fund
  - Employment Development Department
  - Congressman Kevin McCarty Veteran Constitution Representatives
  - VA Bakersfield Vet Center
  - Kern County Veteran Service Office
  - Grand Canyon University
  - VRSI Employment Services
- Launched 4 Works Cited and Statistics workshops in February and March assisting 8 students.
- Continued annual Veterans Month with 8 events.
- Created Credit for Prior Learning committee.
- Manager, Jenny Frank, Veteran Advisor, Armando Trujillo, and Director of Student Life, Dr. Nicky Damania, attended Student Veterans of America National Conference. Funded $2480 for 5 student veterans to attend the conference.
- First department to move completely to remote operations. Given notice to vacate facility at 10:00 am, secured building and operations by noon, virtual Veteran Resource Center, and staff fully remote and operational by 3:00 pm the same day.
- Implemented a tutoring program for English and Math subjects both in-person and virtual. Six tutors provided 212 sessions from January to June.
- Partnered with California Department of Veteran Affairs to hold first quarterly CalTap Benefits Webinar highlighting over 8 local and state organizations assisting 52 veterans.
- Hosted a VRC webinar highlighting online tutoring, advising, VA certifying and VRC services.
- While remote, continued 30 Unit Coining recognition event through mail delivery to 47 students achieving this milestone.
- Implemented online advising serving students through 46 online sessions.
- Improved Momentum Point, First-Time Student Completing Transfer-Level English and Math in Their First Year rate by more 16.3% from FY19.