Marisa Marquez
Director, Counseling and Student Success

2019-2020 Accomplishments

• Number of students served:
  ➢ Appointments (Counselors) = 5552 Student Contacts
  ➢ Appointments (Advisors) = 2826 Student Contacts
  ➢ Total Appointments = 8378 Student Contacts
  ➢ Walk-ins (Counselors) = 2161 Student Contacts
  ➢ Walk-ins (Advisors) = 2676 Student Contacts
  ➢ Total Walk-in Contacts = 5502 Student Contacts
  ➢ Total Counselor Contacts = 7713 Student Contacts
  ➢ Total Advisor Contacts = 5502 Student Contacts

• Total Comprehensive Student Education Plans (CSEP) in Starfish Degree Planner:
  ➢ Approved CSEPs (unduplicated): 9,578 unduplicated CSEPs that are approved.
  ➢ Approved CSEPs (duplicated included) = 10,844

• Total Student Contacts (in office and online) within academic year = 13,215 Contacts

• Instituted “Gear Up for Graduation” (on-the-spot grad check review event each semester).

• Created an “Application Completion Center” hub within the Counseling Center.

• Implemented “Quick Question Corner” Counseling triage.

• De-centralized Counseling services in Pathways of Education (BC South West), STEM (Aera STEM Center), and Public Safety (Weill Institute).

• Counseling and Advising fully transitioned to a remote learning environment within three business days timeframe, maintaining all appointments and events.

• Developed and hosted recurring “Pathways Completion Sessions”.

• BC Transfer Center hosted inaugural Virtual Transfer Fair.

Note: BC Graduation review, CSU transfer numbers, and UC transfer numbers are currently in progress. Will revisit anticipated accomplishments of:

  ➢ Increase in number of BC students annually who completed an Associate Degree for Transfer.
  ➢ Increase in number of BC students transferring to a CSU.
  ➢ Increase in number of BC students transferring to a UC.
  ➢ Decrease in average number of units accumulated by BC students earning an Associate Degree for Transfer.