Jennifer Achan, Director of Financial Aid  
2018-19 Financial Aid Accomplishments

Direction #1: Student Learning  
A commitment to provide a holistic education that develops curiosity, inquiry, and empowered learners.  
• Launched Financial Aid 101 and *I Speak Financial Aid* to students  
  Identify students who have completed the BC matriculation steps for targeted financial aid workshop sessions at high schools

Direction #2: Student Progression  
A commitment to eliminate barriers that cause students difficulties in completing their educational goals.  
• Create a draft preliminary award and welcome package to student with incomplete files  
• Send notification via email and text to students with incomplete files in February and coordinate with outreach to contact students at the high schools

Direction #3: Facilities  
A commitment to improve the maintenance of and secure funding for college facilities, technology, and infrastructure for the next thirty years.  
• Computer labs, laptop carts, iPads for financial aid application workshops at BC and high schools

Direction #4: Oversight and Accountability  
A commitment to improve oversight, accountability. Sustainability and transparency in all college processes.  
• Managed the financial aid office with integrity and fiscal responsibility  
• Maximized sources of governmental, institutional, and private funding for students  
• Increased financial aid visibility on campus, at local high schools, and with community service agencies  
• Sustained the financial aid programs to adhere to federal, state, and intuitional compliance

Direction #5: Leadership and Engagement  
A commitment to build leadership within the college and engagement with the community.  
• Organize annual financial aid application trainings for BC staff assisting with financial aid application workshops at high schools and BC for continuing students  
  o Financial Aid application, Campus Logic, SAP during counseling meetings  
  o Welcome Center Student Ambassadors  
  o Flex week presentations on how to support students with financial aid applications  
• Participate in CASFAA and Regional trainings to keep up-to-date with financial aid applications