Q&A Discussion

1. **What about summer plans like field trips – have those been cancelled?**
   a. The governor has indicated we should be prepared to reduce gatherings during the summer as well, but we are taking it day by day. When a decision has been reached, we'll announce it.

2. **How long is this closure going to be?**
   a. We don’t have a firm answer - I don’t think anyone in the world really does. What we will commit to do is tracking the situation closely and making decisions in the interest of student and community health.

3. **What about doctor appointments during the closure – what can we do to help the healthcare system accommodate COVID-19 cases?**
   a. MD Live and calling into Kaiser are both awesome options. They work well and our healthcare providers are doing such an important job right now.


5. **What are some resources for staying healthy during the closure?**
   a. [https://watch.lesmillsondemand.com/at-home-workouts](https://watch.lesmillsondemand.com/at-home-workouts)
   b. [https://www.planetfitness.com/health](https://www.planetfitness.com/health)

6. **Is the bookstore closed?**
   a. We here at the bookstore will support students by continuing to fulfill online orders. The bookstore is also offering free shipping at this time!

7. **Are we at a hard closure or can I come into the Physical Science labs in order to shoot some lab videos for my class?**
   a. We are at a hard closure of the physical campus at 5:30 PM tonight. If you need to get on campus, be sure to alert Campus Safety and carry your BC ID with you.

8. **Can you also set up Zoom meetings with a password required to enter as a way to block trolls?**
   a. The easiest way to keep trolls out is to only allow Screen Sharing by the host. You can adjust this in the settings when you create the meeting.

9. **Is the mail room open?**
   a. Mailroom update from Caroline: Mailroom – W 9:30 am – 11:30 AM – Leo on campus to receive and sort mail (any necessary mail can be picked up between 11:00 – 11:30 am by appointment only).

10. **How does the closure affect the Science Engineering construction schedule and ground-breaking?**
a. The construction crews will determine their own protocols. For now, it should proceed as usual. No in-person groundbreaking, unfortunately – that has been postponed.

11. What kind of information is being given to students about hard closure during spring break? Now that we are all online, will students understand that we may not be available during spring break?
   a. We will be sending emails and social media to students, but we will always be available to students.

12. Will the physical campus closure mean that the Renegade Pantry is closed?
   a. The Pantry will be open for the next week. Check the page for updates: https://www.bakersfieldcollege.edu/pantry

13. Is there any information for current dually enrolled HS students and concurrent HS students? They may have difficulty without the support of their classroom teachers.
   a. Yes - Steve Watkin, Abel, and Nicole have been working with them in the transition.

**Online/Zoom Recommendations**

1. When logging into Zoom, it is best to log on via a computer and then use the “phone call” option to improve audio connection. Joining audio by phone in addition to joining the video by web will give you the clearest audio and ensure poor internet connections do not interrupt the content. You will be given a phone number to call and a meeting ID (see example below).

2. If you are not the host of the meeting, upon entering Zoom, you may be able to “mute” yourself from the group by clicking the “mute” button on the lower left-hand screen (see below).

3. To participate in the chat room, click on the “chat” tab towards the bottom of the screen and a chat box will appear.
4. A sample message for a syllabus from a professor:
   a. Rules for Communicating with CCB:
      - Please refrain from sending texts past 9pm at night or before 5am in the morning.
      - If your text message is longer than 20 characters (or 8 words) please send an email message. If it is urgent, send me a text message asking that I check my email.
      - Please indicate your class time when you text for exam “Mon 11”.
      - During the week (Mon-Thur) all messages received through email or text will be responded to within 24 hours. During the weekend please allow for up to 72 hours for reply.
      - CCB will respond to all email questions regarding assignments until 7pm on the evening before the assignment is due.
      - Assignments submitted by required deadline will be graded within one week of submission.
      - CCB is available for online office hours via Zoom. See announcements in Canvas for weekly scheduled office hours and links.

5. Recommendation about textbooks:
   a. Some publishers are allowing free access for students to online content until the end of the semester. Check with your textbook publisher.

6. Recommendation about recording lectures:
   a. Record your live lectures for the benefit of students who are unable to attend the class, or who would like to review content at a later date.