How to Update Chrome

This issue is mostly for those who are using Chromebooks, but can be helpful for anyone using Chrome who might be having issues with their computers.

Indications you need an update

- You get an error message when you log into Canvas saying your browser is not supported.
- You log into a Zoom meeting and your camera doesn’t work.

Updating
The process to update is easy, but you may need to do this multiple times if your issues don’t go away.

Current supported versions of Chrome- 82, 83 or 84. If your version is lower than this, you most likely need to update.

1. Start by opening Google Chrome.
2. Click the 3 dots to the left of your picture or initials.
3. Click help.
Your computer will search for updates. If you need an update, that update will be done and you will be asked to close and relaunch Chrome.

Important- follow these steps and be sure you have at least Version 82 of Chrome. If not, let the update happen again and relaunch again.