2019-2020 Goals:

**Strategic Directions #1: Student Learning**

**Strategic Directions #2: Progression and Completion**

**Strategic Directions #3: Facilities**

**Strategic Directions #4: Leadership and Engagement**

Manage and support the development of the Research Data Warehouse, improving data access and reporting

The data warehouse will allow the Office of Institutional Effectiveness and other college constituents to easily and quickly extract data; thus, supporting the College’s data request needs in a timely and efficient manner. The data warehouse is a centralized database that integrates data derived from the entire organization. Therefore, the data warehouse consolidates data from multiple and diverse formats (e.g., Banner, Starfish, CalPASS, eLumen, etc.). Phase I is expected to be fully functional by the end of August 2019, which focuses on MIS and supporting Banner data.

Estimated Completion: Beginning of 2020

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**Strategic Directions #1: Student Learning**

**Strategic Directions #2: Progression and Completion**

**Strategic Directions #4: Leadership and Engagement**

Support data coaching and completion coaching teams

Provide leadership, direction, training, and support for the 30+ Data Coaches (i.e., faculty, administration, and staff) by developing curriculum and hosting distinct, training sessions throughout each academic term. The data coaches support the Completion Coach Teams that oversee the 10 Learning and Career Pathways and the 8 Affinity Groups. Badging in Canvas will be developed to provide data coaches the opportunity to prove their learned skills.

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**Strategic Directions #2: Progression and Completion**

**Strategic Directions #4: Leadership and Engagement**

Integrate additional data into program review

Currently, the program review committee is dedicated to ensuring that departments follow a data-informed needs assessment and have set measurable goals for improvement that align with College goals and budget criteria. Program review will be available in eLumen, which will include additional data elements.
Strategic Directions #2: Progression and Completion
Strategic Directions #4: Leadership and Engagement

Improve enrollment management

Currently, the enrollment management committee is to develop a process for establishing enrollment goals, to identify specific actions to be taken in order to attain those goals, and to monitor progress on reaching them with a focus on managing enrollment. Supporting this team with a data perspective will be critical to help inform timely decisions, in turn impacting BC students. Further, engagement with the year-long Strategic Enrollment Management Academy will support the development of enrollment management and ultimately create an enrollment management plan for the college.

Strategic Directions #4: Leadership and Engagement
Support the development of State of the College document

The State of the College is an annual document that provides relevant and timely information about BC on instruction, student services, administrative services, challenges and opportunities, and institutional priorities. Supporting the writing and providing pertinent data will be critical in developing this document for internal and public use.

Strategic Directions #1: Student Learning
Strategic Directions #2: Progression and Completion
Strategic Directions #3: Facilities
Strategic Directions #4: Leadership and Engagement

Support advising redesign through Achieving the Dream (ATD) and Leading from the Middle (LFM)

Participating on the ATD team and LFM Academy will help develop the redesign work of the BC Educational Advisors and create a communication plan to advance BC’s Guided Pathways momentum points. Specifically, communication pipelines for shared oversight and responsibility will be created to ensure consistent communication of expectations and assignments for all BC Completion Coaching roles. Also, redesigning the work of BC’s Educational Advisors to directly advance the momentum points using a high-tech, high-touch approach through technology tools like Starfish, Cognos, and Tableau will happen through these efforts.