State of Maintenance and Operations Department at Bakersfield College

Maintenance and Operations (M&O) is a building and facilities service provider, which is dedicated to excellence in customer service. We support our institutional mission by providing Bakersfield College (BC) with a safe, secure, pleasant and accessible environment, an environment that supports our college in achieving excellence in teaching and learning and we do that with pride, integrity, and respect.

Events and Actions Taken

In 2018-19, M&O worked closely with the campus community, district office staff, and outside consultants to implement year 3 of Measure J, which included completion of the parking lot replacement project and phase 1 of the wireless infrastructure. In addition, M&O improved and replaced landscaping on campus. Specifically, over 500 new plants, trees, and bushes were added to BC. Further, M&O implemented a preventative maintenance program on campus to ensure buildings and equipment are properly maintained.

Looking Ahead at the Next 3 Years

Within a framework of safety, quality service, environmental sensitivity and operational efficiency the Department of Maintenance and Operations will:

- Train and develop staff to discharge the duties of the department in a professional manner. This will be accomplished in a work environment that is safe, challenging, responsive and rewarding.
- Expand, execute and manage comprehensive preventative maintenance programs which protect the college’s financial investment in its physical plant.
- Listen and respond to our customer’s needs.
- Perform day to day cleaning, maintenance, repair and upgrading of the existing physical plant in a manner which strives to meet the expectations of the students, faculty and staff.
- Control costs rigorously through the professional management of departmental resources and the introduction of new technologies and methods.
- Develop, promote, implement and maintain an effective energy management program.
- Provide consultation and information regarding facilities and maintenance matters to other support units and the general college community.
- Comply with the letter and intent of all applicable statutory, code, health and safety regulations.
- Develop a staffing plan to handle the increase in campus square footage encumbered by the new construction on campus.

Plans for 2019-20:

Moving forward the Maintenance and Operations Department is looking to balance a heavy workload and large amounts of projects slated to take place on our campus. Over the next year, we will begin 3 Scheduled Maintenance Projects and 3 General Budget or Grant Funded Projects, including the BC Southwest campus. On average the Maintenance and Operations Department completes around 8,700 work orders a year ranging from minor repairs to major campus improvements. We also look to streamline our auxiliary departments and become more efficient with our resources. This includes combining Mailroom and Shipping & Receiving into one department, online order placement and deliveries of from the print shop, and new procedures and a streamline event scheduling process.
The implementation of Measure J is in progress on campus with 14 projects in various phases. The transformation of our campus for the next 60 years has begun and major changes will be seen over the next 10 years ranging from construction of new buildings, renovations of buildings, and major repairs to our campus infrastructure. All parking lots on campus were replaced this past year and the wireless infrastructure was updated marking completion of the first Measure J funded projects. Construction of the Veterans Resource Center, Campus Center, and Memorial Stadium have begun and are set for completion the following year. We will break ground on the New Science & Engineering Building and Gymnasium this year and are in the process of designing the new surface parking lots, Campus Center Annex, Welcome Center, Arvin Campus, and Delano LRC and look forward to sharing these plans with the campus.