State of Academic Support at Bakersfield College

Significant Outcomes: Focused Improvements to Increase English and Math Completion

The Academic Support Programs department has strengthened services available to students resulting in increased growth in student participation and utilization of academic support services. The focus over the last two years has been on enhancing and promoting Academic Support Programs with the goal to help students’ successfully complete transfer-level English and math within the first year of enrollment. We have expanded academic support services such as Supplemental Instruction (SI) sections for college-level gateway courses, as well as expanded peer education in Academic Support Services such as Tutoring Center, Math Lab, Student Success Lab, and SI.

The significant impact we have seen is the increase of student serviced at each center. Compared to last fiscal year, the BC Writing Center saw an 84% increase of students served while the Math Hub had a 59% increase to the student’s served. This growth in utilization aligns with the college’s Completion Coaching Community work to support students in staying on the path by making referrals to appropriate academic support services. In addition, the college’s new placement practices have resulted in an increased number of students taking transfer-level English and math in the first year, driving student utilization of academic support services.

Specifically, for the 2018-19 fiscal year, we had over 44,896 student visits (duplicated). Academic Support Programs served 4,552 unduplicated students in fall 2018 and 2,633 unduplicated students in spring 2019 (see graph below).

![Unduplicated Student Visits, by Service and Term](image)

Note: The number of students served at the BC SouthWest Center are excluded.

Academic Support Programs anticipates the number of students served to increase in the coming years. In 2019-20, BC will offer lab support services to students at the BC SouthWest Center.
Budget Impact: Changes in Funding

The primary funding source to operate these services within the department are the Basic Skills Initiatives (BSI) and the Basic Skills Student Outcome Transformation Program (BSSOT) grant. Below is a graph that illustrates the breakdown of department expenses. Academic Support Programs expended the majority of the budget on salaries and benefits for the various academic support services on campus.

With the changes and implementations of AB705, the BSSOT grant closed out earlier than expected and this was also our final year of the Basic Skills Initiative. In 2019-20, BSI will be integrated into the Student Equity & Achievement Program (SEAP) and will no longer have its own allocation.

Operational Cost: Fluctuating Cost per Student

The cost per student varies by type of service. For the Writing Center and Supplemental Instruction, costs have slightly increased by $4.41 and $57.59, respectively. On the other hand, the Tutoring Center cost per student has slightly decreased by $15.19 (see graph below).